

# BROCHURE

# WATER ENGINEERING

Comprehensive solutions in purified water (PW), Water for Injection (WFI), and clean steam for the pharmaceutical, healthcare, food, industrial, and commercial sectors.

A photograph of ocean waves under a sunset sky, with a diagonal white line separating it from a dark blue background on the right.

**We have the capacity to transform your  
vision into reality.**



## ABOUT US

### Introduction

We are a **100% Mexican company with more than 20 years of experience** in the design, installation, and qualification of pure and ultrapure water treatment systems. Our commitment is to provide reliable, safe, and regulatory-compliant solutions that meet the highest quality standards.

We have evolved into a **Turnkey Solutions Provider**, which means we take full responsibility for the project: from engineering to operational delivery.

We provide commercial water system services, focused on our business units, meeting the needs of various productive sectors.

**+25**

Years in the market

**+2**

Offices in Mexico

**+135**

Satisfied customers

**+50**

Turnkey projects



# COMPANY OVERVIEW

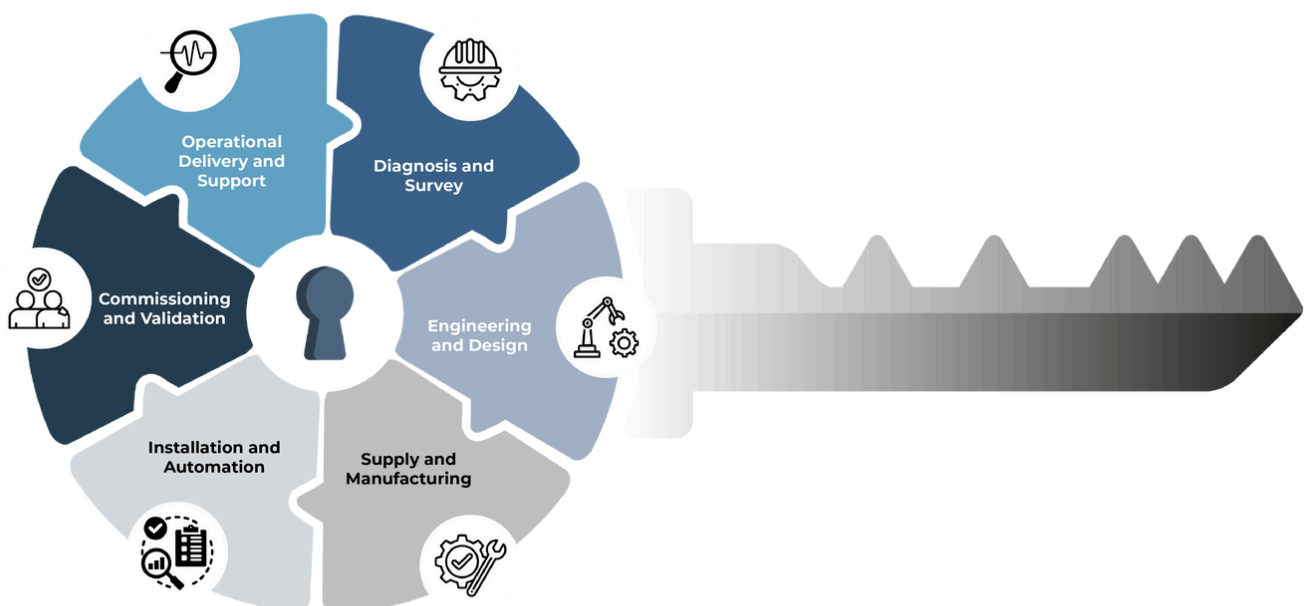
## Who we are

At Wetmex, we are experts in the design and supply of purified water systems, specifically engineered to meet the most demanding standards of the pharmaceutical industry. We offer purified water (PW), water for injection (WFI), and clean steam solutions, ensuring the purity and safety required in this sector's production processes.

### Comprehensive solutions, from start to finish.

Our methodology is based on a turnkey approach. This allows us to guarantee efficiency, traceability, and regulatory compliance at every stage:

- Project design.
- Engineering and planning.
- Equipment and materials procurement.
- Construction or installation.
- Testing, commissioning, and training.
- Operational delivery of the system, installation, or infrastructure.





# BUSINESS STRATEGY



## Mission

To provide our clients with equipment sales, supplies, and technical advisory services, using cutting-edge technology and timely, personalized service. To be a highly productive company, with a strong business vision for our clients, while caring for the human capital that makes us who we are.

## Vision

To be a leading company in solutions, recognized for technological excellence, regulatory compliance, and commitment to sustainability, supporting the development of the industry through continuous innovation and specialized technical service.

## Estrategia de negocio

Contar con equipos de innovación tecnológica, contruidos con productos de la mejor calidad, al mejor valor intrínseco, con actitud de servicio, soporte especializado y respaldo técnico.

## Values



Cooperation



Innovation



Safety



Trust



Customer Service



Commitment



Integrity



Business Vision





## SERVICE PHILOSOPHY

At Wetmex, we understand that providing water purification solutions goes beyond installing equipment. It means creating a professional, technical, and personalized service experience where every client feels understood and supported from the first contact and long after installation.

This model guides every interaction with our clients and is the foundation of our organizational culture.

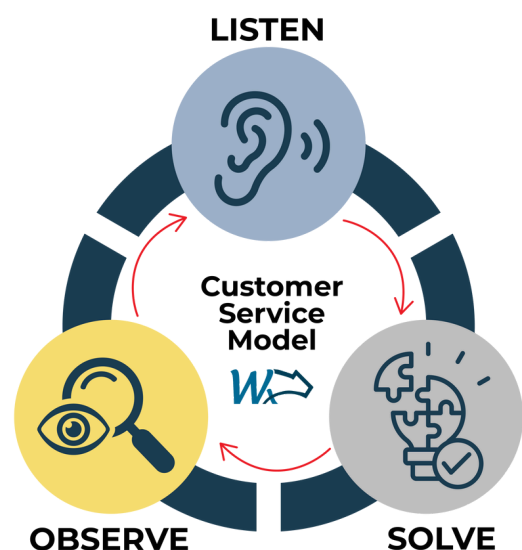
### Our model is based on three principles:

**Listen:** We understand technical requirements and the specific needs of each client.

**Observe:** We analyze operational context to identify improvement opportunities.

**Solve:** We deliver efficient, customized, and compliant solutions that guarantee real results.

**Each interaction is guided by technical empathy, experience, and commitment.**



# BUSINESS UNITS

At Wetmex, we have different business units designed to provide specialized water treatment solutions, ensuring a comprehensive approach for each sector. We offer water purification products for households and businesses, as well as dedicated lines for the hospital and pharmaceutical industries, and solutions for the industrial sector.

In addition, we develop custom special projects and provide consulting and engineering services.

## Our business units include:



**Water purification products for home and/or commercial use**



**Hospital and/or pharmaceutical line products**



**Industrial line products**



**Special projects**



**Consulting and engineering**





# PRODUCTS



At Wetmex, we have a wide product catalog for diverse applications such as:

- Drinking Fountains
- Centrifugal Pumps
- Injector Water Pumps
- Dosing Pumps
- Sump and Drainage Pumps
- Submersible Pumps
- Pool Heaters and Solar Panels
- Reverse Osmosis Components and Spare Parts
- Industrial Distillers
- Pool and Spa Equipment & Chemicals
- Ultraviolet Sterilizers
- UV Sterilizers
- Filters (Activated Carbon, Multimedia)
- Ozone Generators
- Calcium Hypochlorite
- Antiscalant Inhibitors for Osmosis
- Quality Test Kits (chlorine, hardness, TDS, etc.)
- Hanna Instruments and Hach Laboratory Line
- Filter Media (sands, Filter AG, KDF, resins, etc.)
- Purification Plants (Conventional Filtration and Reverse Osmosis)
- Pool Chemicals
- Sanitizers
- Commercial, Residential, and Industrial Water Softeners
- Steel Tanks and Accessories
- Brine Tanks and Components
- Wastewater Treatment
- Residential and Industrial Reverse Osmosis Units
- EDI Units and Systems



## USABILITY:

- **Filtration and Reverse Osmosis Equipment:** Ideal for industrial, pharmaceutical, and residential use.
- **Centrifugal and Submersible Pumps:** For water management under different operating conditions.
- **Ultraviolet Sterilizers and Ozone Generators:** Designed for effective water disinfection in critical environments.
- **Commercial and Industrial Water Softeners:** To ensure the efficiency of equipment that depends on mineral-free water.
- **Wastewater Treatment and Purification Plants:** Complete solutions for large-scale water management and treatment.



# SERVICES

We offer a wide range of services to cover all water treatment needs, adapting to the specific requirements of each client.

## Design, construction, and commissioning of:

- PW water production systems (sanitizable with hot water and chemicals)
- WFI water production systems
- Storage tanks and loops (pharmaceutical, user-specific requirements)
- Process Automation and Control
- Documentation Packages:
  1. Basic and Detailed Engineering
  2. Qualification Prerequisites
  3. DQ/IQ/OQ/PQ
  4. FAT and SAT
  5. Calibration
- Sale, Technical Service, and Integration of EDI units
- Sale, Technical Service, and Integration of Reverse Osmosis equipment
- Maintenance, manufacturing, and sale of softened water lines for boilers and cooling towers
- Maintenance, manufacturing, and sale of potable water lines for hospitals
- Maintenance, manufacturing, and sale of pure water equipment for hemodialysis
- Maintenance, manufacturing, and sale of Water Treatment Plants (WTP)
- Spare Parts Supply and After-Sales Service



# WETMEX TECHNICAL CONSULTING

At Wetmex, we understand that every industry, facility, and process has unique characteristics. That's why we offer specialized technical consulting services, designed to support our clients from the diagnostic phase through to the final validation of their water treatment systems.

Technical consulting provides expert guidance to companies on technological solutions to improve processes and achieve business objectives. Our technical consultants assess needs, design solutions, implement systems, provide ongoing support, and help optimize the use of technology to ensure each system operates with efficiency, safety, and full compliance.

## What does our consulting include?

- Technical diagnosis of new or existing facilities
- Conceptual design and engineering review
- Document validation (DQ, IQ, OQ, PQ, FAT)
- Preparation for health or regulatory audits
- Advisory on system expansion or improvement
- Support in the implementation of new technologies
- Specialized consulting for turnkey projects

**WE HELP YOU MAKE  
TECHNICAL DECISIONS  
WITH REGULATORY  
SUPPORT AND PROVEN  
EXPERIENCE.**





# ACADEMY WETMEX

## Technical Training with Expertise

At Wetmex, we don't just install technology — we train people. Academy Wetmex is our technical training platform, designed to deliver in-depth, up-to-date knowledge aligned with national and international industry regulations.

We provide specialized courses, onsite workshops, online training, and customized technical programs.

## What do we offer at Academy Wetmex?

- Onsite and online training
- Accredited courses for operators and supervisors
- Regulatory workshops (NOM-059, FEUM, GMP, CFR21)
- Training on operation and maintenance of PW/WFI systems
- Practical guides, real cases, and evaluations
- Certificates and participation diplomas



# ENGINEERING

Comply with regulations and ensure the quality of your processes.

At Wetmex, we develop complete and validated engineering packages, essential to support your pure and ultrapure water treatment systems. Our approach adapts to new projects, expansions, or regulatory audits.

What does our engineering package include?

- **Design and detailed engineering:**

Plans, diagrams (P&ID, layout), equipment specifications, and interconnections.

- **Operating and maintenance manuals:**


Clear technical procedures for safe operation and effective maintenance.

- **Calculation reports:**

PW, WFI, clean steam, HVAC, compressed air, inert gases, among others.

- **Validated regulatory documentation:**

Compliance with NOM-059-SSA1, FEUM, GMP, and CFR21 Part 11.



**WE INTEGRATE ALL THE NECESSARY DOCUMENTS TO SUPPORT INTERNAL, REGULATORY, OR CLIENT AUDITS, WITH TRACEABILITY, ORDER, AND TECHNICAL FOCUS.**

# SUCCESS FACTORS

Our focus on excellence is based on:



## What makes us different?

At Wetmex, we provide comprehensive solutions with advanced technology, personalized service, and a strong commitment to quality. Our specialized technical team ensures efficient installation, support, and maintenance in every project.



### Flexibility

### Permanent Equipment Availability

We always have the necessary products and equipment in stock.



### Continuous Improvement

We adapt to the specific requirements of each client.

We continuously improve processes and train our team to operate efficiently.



### Trust-Based Relationships



We are committed to maintaining the privacy and trust of our clients in all our interactions.



# CONTACT



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